



13 November 2016

Dear Parents

We are pleased to be able to offer a new service for parents to ensure communication between the school and yourselves is easier and more effective. Currently we use Groupcall to send you text messages and, in the past, technology has only allowed us to send any messages to one mobile phone number. Groupcall have now created an app which is completely free of charge to you and can be installed on your mobile phone or tablet. It currently supports both Apple iOS and Android devices (with Windows mobile to follow) and you'll be able to receive text messages sent by the school via the app.

This will be particularly helpful for you as parents as you will now be able to receive messages on more than one device and to more than one contact per child.

What do I need to do now?

Please ensure we have your correct mobile number and email address on our school database to ensure you can use the new app. Obviously, if you have received this email, we already have your correct email address – please check with your partner/child's other parent that they have also received the email – if not ask them to email us at office.holmfirthjin@kirkleeseducation.uk and give us your child's name and class and we will update our system. You'll both need to make sure you keep these details up-to-date in future to maintain access to the service.

What happens next?

We will also send a text message to all parents – again please check that both parents have received the text and if not, again, email office.holmfirthjin@kirkleeseducation.uk and give us your child's name and class and mobile number we will update our system. You'll both need to make sure you keep these details up-to-date in future to maintain access to the service.

Download the App

Groupcall have now set up the system in school, so you will now need to download the app onto your mobile device – the instructions can be found on the Groupcall Xpressions website <http://parents.groupcall.com/setup/account-registration/>. Once installed and set up you will be able receive free messages sent by the school delivered directly to the app.

Remember to keep school fully informed of any changes to your address, mobile phone number and email address – the system will not work without them!

If you have any queries regarding this service, please do not hesitate to contact me on our new phone number 01484 687565.

Regards

Alex Sykes
School Business Manager



CONFIDENCE
LEARNING
ENJOYMENT
ACHIEVEMENT
RESPECT

Holmfirth J I & N School
Cartworth Road • Holmfirth • HD9 2RG
Tel 01484 222480
E-mail office.holmfirthjin@kirkleeseducation.uk
Website www.holmfirthjinschool.net

